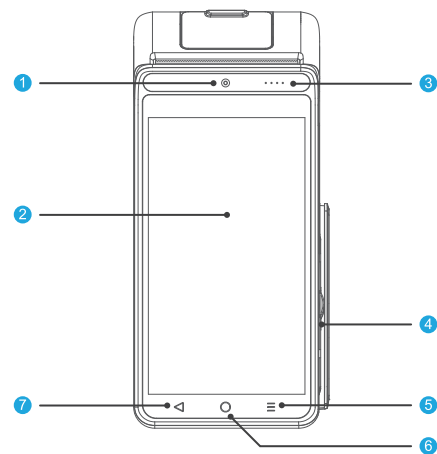
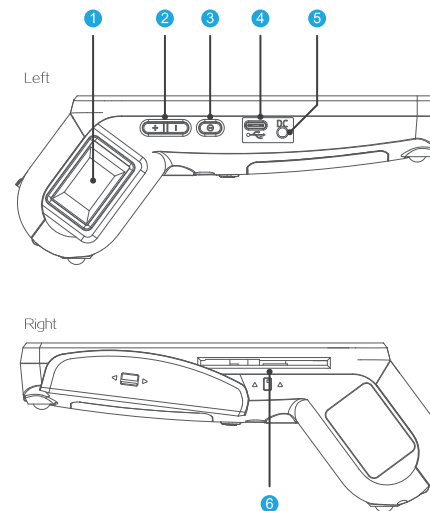


- 1 Q2 Terminal
- 2 5V 2A Adapter
- 3 DC Cable
- 4 7.2V Lithium Battery



- 1 Camera
- 2 5.5" Capacitive Touch Screen
- 3 4 Indicators
- 4 Magnetic Card Reader
- 5 Menu Button
- 6 Home Button
- 7 Return Button



- 1 Fingerprint Sensor (Optional)
- 2 Volume Keys
- 3 Power Key
- 4 USB Type-C
- 5 DC Port
- 6 IC Card Reader

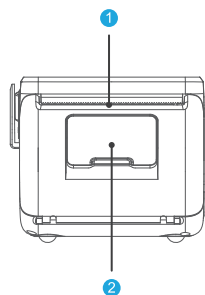
Q2 Smart POS

User Manual

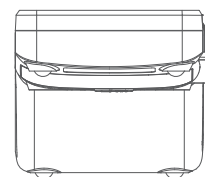


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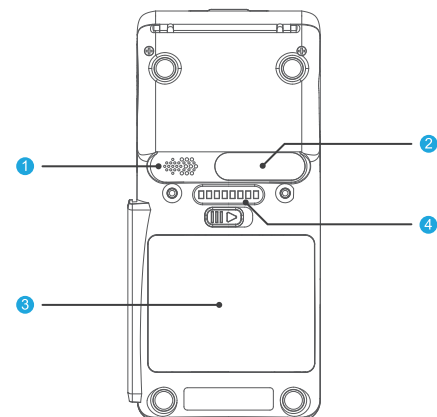
Top



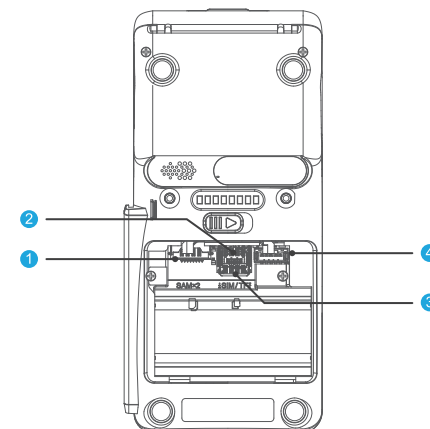
Bottom



- 1 58mm Thermal Printer
- 2 Contactless Card Reader



- 1 Speaker
- 2 Camera
- 3 Battery Compartment Cover
- 4 Pogo Pin (Optional)



- 1 SAM/SIM card slot x 2
- 2 TF Card Slot
- 3 Nano SIM Card Slot
- 4 Battery Connector

Thank you for choosing WizarPOS !

Intelligent + Security



Certification in progress ...

1 Power on/off

- a) Power on: Press the power button for 3 seconds to turn on the terminal
- b) Power off: Press the power button for 3 seconds. Click power off and select ok in the pop-up window to shut down the terminal.

2 Access network

After powering on the terminal, please connect to Wi-Fi or 4G to access network services.

WLAN Setting:

- a) Swipe down from the top of the screen to access the notification panel. Click the Wi-Fi button to turn on or off the internet. Hold on the button to get into the Wi-Fi setting.
- b) You can also click Settings and choose WLAN to get into Wi-Fi settings. Activate the Wi-Fi function, select the network that has been automatically detected, and enter the password. You can also tap on 'Add Network', input the network name, and then enter the password to connect to a Wi-Fi network. Swipe up from the screen to access the 3-button navigation. Click the circle to return to the home page. You can repeat this process multiple times for any additional networks available, including 4G and Mobile Phone Hot Spots.

3 Settings all done

Once you have completed the above settings, please contact your service provider for assistance with application downloads and technical support.

4 Terminal self-diagnostic

To verify the functionality of the equipment, utilize the terminal's self-check capabilities. Click Settings > Self-check and choose the functionality or parts that you want to test.

5 Safety Warning

1. WizarPOS provides after-sales service in accordance with applicable laws and regulations. Please review the warranty terms outlined below.
2. Warranty Period: The terminal and charger are covered by a one-year warranty. During this period, if the product experiences a failure not caused by user negligence, WizarPOS will offer free repair or replacement services. For assistance, it is recommended to first contact your local distributor, and provide a completed warranty card with accurate information.
3. The warranty does not cover the following situations: unauthorized maintenance of the terminal, modifications to the terminal's operating system, installation of third-party applications causing malfunction, damage due to improper use (such as dropping, crushing, impact, immersion, fire, etc.), missing or inaccurate warranty information, expired warranty period, or any other activities that violate legal regulations.
4. Follow installation instructions carefully and use only the specified power adapter. Replacing it with other adapters is prohibited. Ensure that the power socket meets the required voltage specifications. It is recommended to use a socket with a fuse and ensure proper grounding.
5. To clean the terminal, use a soft, lint-free cloth—avoid using chemicals and sharp objects.
6. Keep the terminal away from liquids to prevent short circuits or damage caused by splashes, and avoid inserting foreign objects into any ports. The terminal and battery should not be exposed to direct sunlight, high temperatures, smoke, dust, or humidity.
7. If the terminal malfunctions, contact certified POS maintenance professionals for repair. Unauthorized personnel should not attempt repairs.
8. Do not modify the terminal without authorization. Modifying a financial terminal is illegal. Users assume the risks associated with installing third-party applications, which may cause the system to operate at reduced speeds.

5 Card Transactions

Contactless Transactions: Tap a contactless enabled card or smartphone to the top end of the terminal at the area marked by the contactless symbol, to engage the contactless sensor.

Chip Card Transactions: Insert the card with the chip facing up (down) fully into the chip card slot, and remove it after the reading is completed.

Magnetic Stripe Transactions: With the card's magnetic stripe facing towards the screen, swipe the card through the magnetic stripe reader at a constant speed, in any direction.

6 Paper Roll

Loading Paper roll: Open the paper container cover and Insert POS Paper Roll.

You must pass the paper through the printer path and then close the cover or box.

Cutting Paper Receipts: Tear off the receipt at a 45-degree angle to the paper cutter.

7 Environment

Operating temperature
-20°C~60°C (-4°F to 140°F)

Operating humidity
5%~95% No condensation

Storage temperature
-20°C~70°C (-4°F to 158°F)

9. In case of abnormal odors, overheating, or smoke, immediately disconnect the power supply.
10. Do not place the battery in fire, disassemble it, drop it, or apply excessive pressure. If the battery is damaged, immediately discontinue use and replace it with a new one. The battery charging time should not exceed 24 hours. If the battery is not used for an extended period, charge it every six months. For optimal performance, replace the battery after two years of continuous use.
11. The disposal of batteries, equipment, and accessories must comply with local regulations. These items cannot be discarded as household waste. Improper disposal of batteries may lead to hazardous situations such as explosions.

Repair date	Repair content

For more information, please log on to the company's official website <http://www.wizarpos.com>

Specification	Detailed Description
Software Platform	Secure Android 14
Security	PCI PTS 6.X
Processor	Quad-Core @ 2.0GHz
Memory	2GB RAM + 32GB Flash, 4GB RAM + 32GB Flash (Optional)
Display	5.5" multi-touch color LCD panel (720 x 1280)
Printer	High-speed 58 mm thermal printer, Printing Speed: 70mm/s
Scanner	Barcode scanner, Code 128, EAN-13/8, PDF417, Code39, Data Matrix, QR Code, UPC-A/E, ITF-6/14, Codabar, Interleaved 2 of 5, ISBN, ISSN, UCC/EAN-128, GS1 Databar, Matrix 2 of 5, Codell, Industrial 2 of 5.
Camera	Front-facing (Optional): 5MP or 13MP Rear-facing: 5MP or Scanner
Card Readers	NFC contactless: ISO 14443 Type A & B, MIFARE, Sony Felica Chip card reader: ISO 7816, EMV Level 1 & Level 2 Magstripe reader (Optional): SO 7811, Track 1/2/3, bi-direction
Slots	SIM x1 + SAM x2 or SIM x2 + SAM x1, TF x1
Connectivity	GSM, WCDMA, FDD-LTE, TDD-LTE, Wi-Fi, BT 5.0, USB2.0 (optional), Ethernet (optional), e-SIM (optional), USB Type-C OTG, USB 3.1 HS complianceGPS, GLONASS
Audio	Built-in microphone and speaker
Battery	7.2V/2600mAh or 3.6V/5200mAh
Charging	5V 2A adapter, DC charging
Accessories (Optional)	Charging Cradle Communication Base: USB-A x2, Ethernet x1, DC jack x1
Environmental	Operating temperature: -20°C~60°C (-4°F~140°F) Storage temperature: -20°C~70°C (-4°F~158°F) Relative humidity (non-condense): 5%~95%
Dimensions	188 x 85 x 69 mm (7.4 x 3.3 x 2.7 inches)
Weight	415 g (0.9 lb)

All features and specifications are subject to change without notice.

Contact wizarPOS website for more details.

www.wizarpos.com

Trouble	Trouble shooting
Cannot connect the mobile network	◆ Check whether the function of "data" is open. ◆ Check whether the APN is correct. ◆ Check whether the data service of SIM is activated.
Paper jam	◆ Reload the paper roll, or check if there is crease on paper roll. ◆ Check if the cover of printer is closed. ◆ Check whether the slot is blocked by the receipt of last transaction. ◆ Check if the print roller is missing.
Display unstable	◆ The display may be interfered by instability voltage when charging, please reconnect the plug.
No response	◆ Restart the APP or operation system.
Operation very slow	◆ Please exit APPs which are not necessary.

6 FCC Regulations

This device complies with part 15 of the FCC rules.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Radiation Exposure Statement

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

wizarPOS



V1.2, Jun 2023

