How to switch the firmware of Q2

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Tip 1: Unzip the package, copy the wizarpos folder into the root directory of the TF Card. (PS: 4G - 16G TF cards are acceptable, and it should be in FAT32 format.) Please confirm your folder structure of the TF card as following figures:

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Tip2: Power off the Q2, and open the back of the terminal, and take off the power supply. Please install the TF card as following figures:



Tip 3: Power on the Q2, in screen, the message will display to tell you the terminal requires switch, and it generates a token in the TF card.

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Then power off terminal again, and take out the he wpxxxxx.token fil file 3 and email to to techsupport@wizarpos.com.

Tip 4: We will sign the token and give you back a a wpxxxx.sig file. Put the sig file to the same TF card and power on terminal again. After it upgraded success, it will restart again.